

Senate Bill 272 Compliance List

Updated July 1, 2025

Vendor	Product	Purpose	Category	Custodian	Data Collection Frequency	Data Update Frequency
AdComp	JACK	Payment Kiosks	Utility Billing	Information Technology	Daily	Daily
AutoDesk	AutoCAD	Engineering Design Software	Engineering	Information Technology	As Needed	As Needed
Cisco	Cisco Webex Calling	Phone System, Call Center, Instant Messaging	Communications	Information Technology	Daily	Daily
AWS	Web Advanced Website	District Website	Web Site	Information Technology	As Needed	As Needed
CivicPlus	Access Portal	District Web site	Web Site	Public Affairs	As Needed	As Needed
ClearFly	ClearFly	E-Fax	Communications	Information Technology	As Needed	As Needed
Adobe	Adobe Sign	Electronic Signature	Document Management	Information Technology	As Needed	As Needed
Bluebeam	Bluebeam Revu	Document Markup and Tracking	Engineering	Information Technology	As Needed	As Needed
Adobe	Creative Cloud Suite	Content Creation	Public Affairs	Information Technology	As Needed	As Needed
Adobe	Adobe PDF Pro	PDF Software	PDF Management	Information Technology	As Needed	As Needed
Eleveo	Quality Management	Call Quality	Communications	Information Technology	As Needed	As Needed
Eleveo	Call Recording	Compliance for Call Recording	Communications	Information Technology	As Needed	As Needed
Esri	ArcGIS Enterprise Pro	Mapping, Spatial Analysis, Asset Management	Geographic Information Systems	Information Technology	As Needed	As Needed
Informacast	Informacast Fusion	Mass Communication Distributor	Communications	Information Technology	As Needed	As Needed
iWater	InfraMap Now	Mapping, Spatial Analysis, Asset Management	Geographic Information Systems	Information Technology	As Needed	As Needed
Adobe Sign	Forms Portal	Internal Form Creator	Document Management	Information Technology	As Needed	As Needed
Laserfiche	Laserfiche	Records Management	Document Management	District Clerk	As Needed	As Needed
Microsoft	Microsoft Suite	Document Processing Document Applications	Communications	Information Technology	As Needed	As Needed
Microsoft	O365 Exchange	Enterprise Email System	Email System	Information Technology	Daily	Daily
Microsoft	O365 One Drive	Mobile Cloud Storage	Communications	Information Technology	Daily	Daily
Microsoft	O365 Sharepoint	Intranet	Communications	Information Technology	As Needed	As Needed
Microsoft	O365 Teams	Instant Messaging	Communications	Information Technology	As Needed	As Needed
Monday.com	Monday.com	Project Management Software	Communications	Public Affairs	As Needed	As Needed
NeoGov	Insight	Online Applicant Tracking	Human Resources	Human Resources	As Needed	As Needed
Neptune Technology Group	N Sight Plus	Meter Data Management System	Utility Billing	Customer Service	As Needed	As Needed
Granicus/PrimeGov	PrimeGov	Agenda Management Software	Agenda Management	District Clerk	As Needed	As Needed
XC2	SwiftComply	Backflow Management Software	Utility Billing	Information Technology	As Needed	As Needed
Selectron Technologies, Inc.	VoiceUtility	Interactive Voice Response System	Communications	Information Technology	Daily	Daily
Selectron Technologies, Inc.	Outbound Delivery Service	Automated Courtesy Calls	Communications	Information Technology	Weekly	Weekly
SurveyMonkey	SurveyMonkey Surveys	Survey Management	Communications	Information Technology	As Needed	As Needed
Zoho	Service Desk	Help Desk Ticketing	IT Service Management	Information Technology	Daily	Daily
TrakStar	TrakStar	Employee Evaluations	Human Resource	Human Resources	Annually	Annually
Tyler Technologies	ERP Pro 10	Cashiering, Customer, Information System, Utility Billing	Utility Billing	Information Technology	Daily	Daily
Tyler Technologies	ERP Pro 10	Accounts Receivable	Financial System	Finance	Daily	Daily
		Accounts Payable				
		General Ledger				
		Payroll				
		Purchasing				
Tyler Technologies	Energov Asset Management	Asset Management, Work Order System	Asset Management	Operations	Daily	Daily
Televic	Televic Dipay Software	Digital Signage Management	Board Audio/Video Management	Information Technology	As Needed	As Needed
Tyler Technologies	Tyler Content Manager	Records Management	Document Management	Finance	Daily	Daily
Eleveo	Eleveo	Call Recording	Communications	Information Technology	Daily	Daily
		Call Quality Management				
Meraki	MDM	Mobile Device Management	Mobile Device Management	Information Technology	Daily	Daily
Sensored Life	Marcell	Power Notification	Communications	Information Technology	As Needed	As Needed
Cues Inc	Eleveo	CCTV	Sewer Software	Information Technology	Daily	Daily